A Process Asset Framework for CMMI

Dave Walden General Dynamics Advanced Information Systems Bloomington, Minnesota USA

Topics

Background Information

- ➤ CMMI OPF and OPD Process Areas
- ➤ CMMI Generic Practices 2.1 & 3.1

GDAIS Engineering Process Architecture/Hierarchy

- ➤ Process Architecture
- ➤ Examples

Engineering Process Asset Library (PAL)

- ➤ Lotus Notes PAL Implementation
- > Features

Summary & Conclusions

- ➤ Lessons Learned
- ➤ Questions

Background Information

CMMI-SE/SW/IPPD Process Areas

Maturity Level 2

- CM Configuration Management
- MA Measurement and Analysis
- PPQA Process and Product Quality Assurance
- PP Project Planning
- PMC Project Monitoring and Control
- SAM Supplier Agreement Management
- REQM Requirements Management

Maturity Level 3

- OPF Organizational Process Focus
- OPD Organizational Process Definition
- OT Organizational Training
- OIE Organizational Environment for Integration
- DAR Decision Analysis and Resolution
- RSKM Risk Management
- IPM Integrated Project Management
- IT Integrated Teaming
- RD Requirements Development
- TS Technical Solution
- PI Product Integration
- Ver Verification
- Val Validation

Maturity Level 4

- QPM Quantitative Project Management
- OPP Organizational Process
 Performance

Maturity Level 5

- CAR Causal Analysis and Resolution
- OID Organizational Innovation and Deployment

OPF - Organizational Process Focus

- The purpose of Organizational Process Focus is to establish and maintain an understanding of the organization's processes and process assets, and to identify, plan, and implement the organization's process improvement activities.
- SG 1 Strengths, weaknesses, and improvement opportunities for the organization's processes are identified periodically and as needed.
 - > SP 1.1 Establish and maintain the description of the process needs and objectives for the organization.
 - > SP 1.2 Assess the processes of the organization periodically and as needed to maintain an understanding of their strengths and weaknesses.
 - > SP 1.3 Identify improvements to the organization's processes and related process assets.
- SG 2 Improvements are planned and implemented, process assets are deployed, and process-related experiences are incorporated into the organization's process assets.
 - > SP 2.1 Establish and maintain process action plans to address improvements to the organization's processes and related process assets.
 - > SP 2.2 Implement process action plans across the organization.
 - ➤ SP 2.3 Deploy the process and related process assets across the organization.
 - > SP 2.4 Incorporate process-related work products, measures, and improvement information derived from planning and performing the process into the organization's process assets.

OPD - Organizational Process Definition

- The purpose of Organizational Process Definition is to establish and maintain a usable set of organizational process assets.
- SG 1 A set of organizational process assets is available.
 - ➤ SP 1.1 Establish and maintain the organization's set of standard processes.
 - ➤ SP 1.2 Establish and maintain descriptions of the life-cycle process models approved for use in the organization.
 - ➤ SP 1.3 Establish and maintain the tailoring criteria and guidelines for the organization's set of standard processes.
- SG 2 Process assets that support the use of the organization's set of standard processes are available.
 - ➤ SP 2.1 Establish and maintain an organizational measurement repository
 - ➤ SP 2.2 Establish and maintain the organization's library of process-related assets.

CMMI Level 2 & 3 Generic Practices

Commitment to Perform (CO)

GP 2.1 Establish an Organizational Policy

GP 3.1 Establish a Defined Process

Ability to Perform (AB)

GP 2.2 Plan the Process

GP 2.3 Provide Resources

GP 2.4 Assign Responsibility

GP 2.5 Train People

Directing Implementation (DI)

GP 2.6 Manage Configurations

GP 2.7 Identify and Involve Relevant Stakeholders

GP 2.8 Monitor and Control the Process

GP 3.2 Collect Process Information

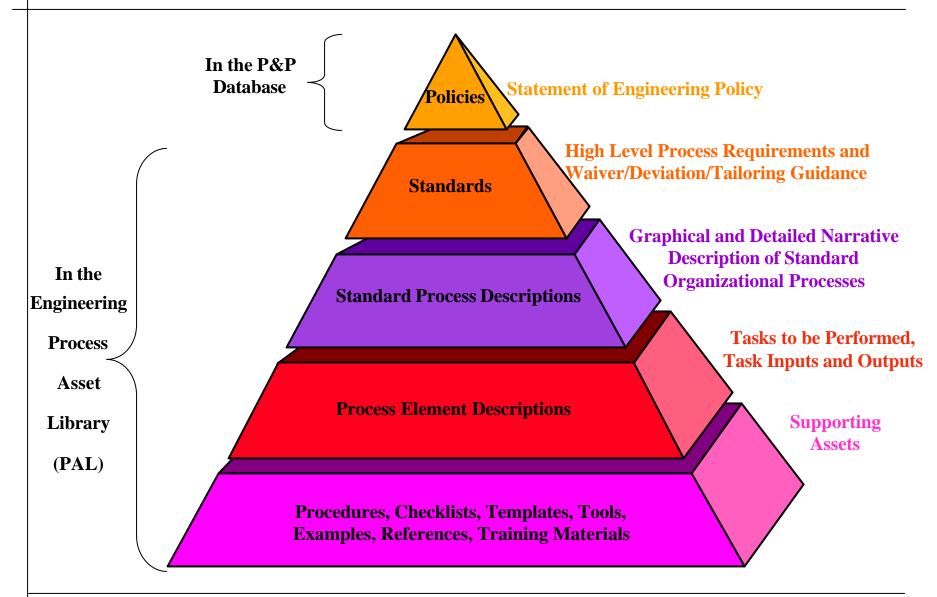
Verifying Implementation (VE)

GP 2.9 Objectively Evaluate Adherence

GP 2.10 Review Status with Higher-Level Management

GDAIS Engineering Process Architecture/Hierarchy

Engineering Process Architecture



P&P and PAL Approvals

Policy & Procedure Database

Engineering VP Approval

Engineering PAL

Engineering Process Owner Approval

Engineering Process Hierarchy

- ENG 10:01:00 Engineering Policy
- P&P Database
- ➤ ENG STD-001 Engineering Standard
 - ENG SPD-001 Standard Process Description (IDEF0/ISSEP)
 - ➤ ENG PED-xxx-yyy Process Element Description (ETVX)

ENG CKLST-yyy
 ENG EXMPL-yyy
 ENG PCDR-yyy
 ENG REF-yyy
 ENG TMPLT-yyy
 Template

■ ENG TOOL-yyy Tool

■ ENG TRNG-yyy Organizational Training

PAL

P&P Hierarchy Descriptions

Requirements Assets

- ➤ Policy ENG
 - Concise statement of policy
 - Invoke STD
- Standard STD
 - High-level process requirements
 - Invoke SPD
 - Allowable deviations
 - Allowable tailoring
 - Proposal requirements
 - Project requirements
- Standard Process Description SPD
 - Graphical depiction of organizational standard process
 - Narrative text and data dictionaries
- Process Element Description PED
 - Inputs, tasks to be performed, and outputs for each SPD "element"

Supporting Assets

- Checklist CKLST
 - List of criteria to be satisfied
- ➤ Example EXMPL
 - Represent a "best practice" completed asset (e.g., TMPLT, CKLST)
 - Serve as a basis for future projects
- ➤ Procedure PCDR
 - Detailed description of inputs, steps, outputs
- ➤ Reference REF
 - Useful summary or guidance material
- ➤ Template TMPLT
 - An annotated description of a document
- ➤ Tool TOOL
 - An asset that assists or does something to help the user
- Organizational Training TRNG
 - Training material (internal)

Engineering Process Asset Library (PAL)

Engineering Process Asset Library (PAL) Lotus Notes DB

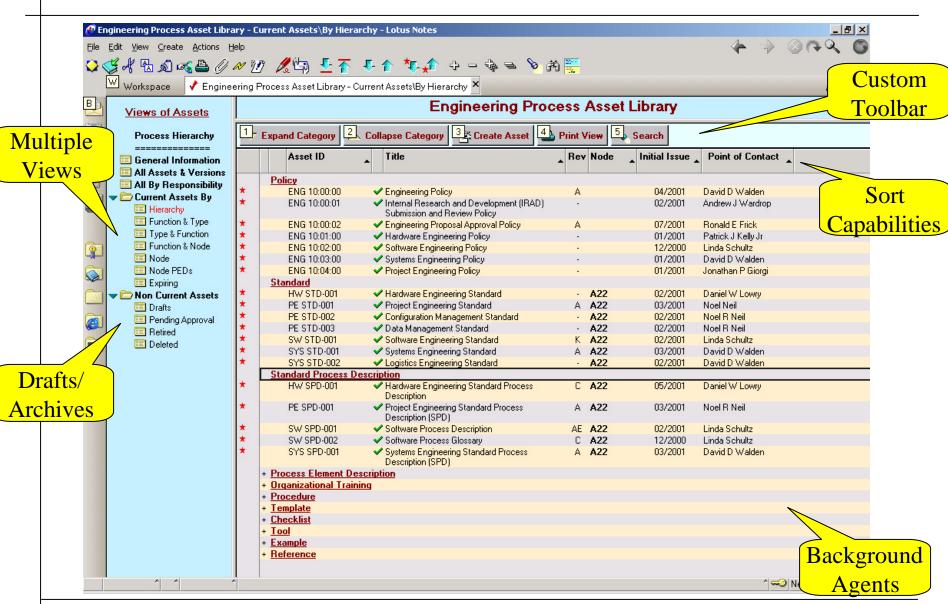
Lotus Notes DB



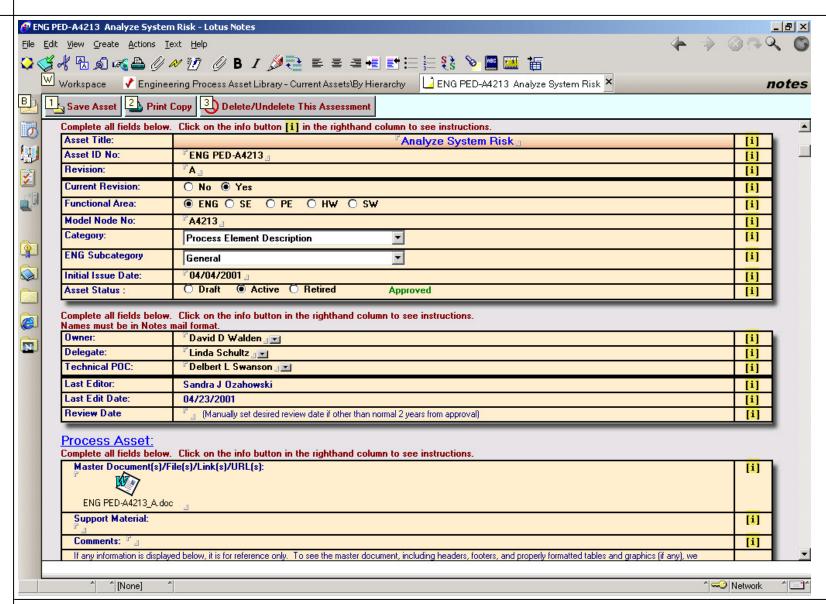
Process Repository

- Organizational Standard Assets
- ➤ Common PAL for all Engineering Disciplines
 - Systems, Project, Software, and Hardware Engineering
- Used to Create the Project's Tailored Processes

PAL Features



PAL Asset Details



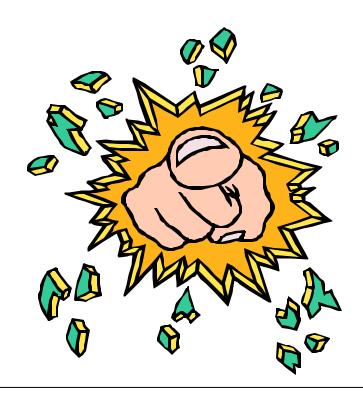
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Summary & Conclusions

Lessons Learned

- Defined architecture/hierarchy supports the CMMI OPF, OPD, and GP requirements
- Types of assets cover the range of asset types and labels convey asset meaning
- Central PAL provides clear location of organizational standard process assets
- Lotus Notes implementation of PAL provides for multiple access and automates routine maintenance activities such as expiration notification

What are YOUR Questions and Comments?



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